




**GOVERNMENT DENTAL COLLEGE
ALAPPUZHA**

Medical College PO, Vandanam
Kerala, India, Pin-688 005
www.gdcalappuzha.org

STUDENTS' GRIEVANCE REDRESSAL CELL MEMBERS 2019

Dr. Sheela Sreedharan Principal	Chairperson	 0477- 2280501
Dr. Mukundan V Asst. Professor, Orthodontics	Staff Advisor	9 4 4 61 82854
Dr. S.K. Padmakumar Asso. Professor Oral Pathology	1st year course co-ordinator	9447111166
Dr. Sreeja J Asso. Professor Conservative Dentistry	2nd year course co-ordinator	9446551581
Dr. S.K. Padmakumar Asso. Professor Oral Pathology	3rd year course co-ordinator	9447111166
Dr. Sreejith Kumar G Professor and Head Orthodontics	4th year Part 1 course co-ordinator	9447188448
Dr. Sheela Virginia Rodrigues Professor and Head Prosthodontics	4th year Part 2 course co-ordinator	9447271148
Dr. Mali G . Nair Professor and Head Conservative Dentistry	Internship Course co-ordinator	9495626572
Shri. Manoj E. Administrative Assistant	Member	9446462988

The function of the cell is to look into the complaints lodged by any student, and judge its merit. The Grievance cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in-charge Students' Grievance Cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox/ suggestion box of the Grievance Cell at Administrative Block. Grievances may also be sent through e-mail to the officer in-charge of Students' Grievance Cell.

Objective:

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute. A Grievance Cell should be constituted for the redressal of the problems reported by the Students of the College with the following objectives:

- Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.

- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Suggestion / complaint Box is installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers and College administration
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

Scope :

The cell will deal with Grievances received in writing from the students about any of the following matters:-

- **Academic Matters:** Related to timely issue of Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters.
- **Financial Matters:** Related to dues and payments for various items from library, hostels etc.
- **Other Matters:** Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc.

Functions :

- The cases will be attended promptly on receipt of written grievances from the students
- The cell formally will review all cases and will act accordingly as per the Institutional policy
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Procedure for lodging complaint :

- The students may feel free to put up a grievance in writing/or in the format available in the admin dept. and drop it in the designated box.
- The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

Sd/-
PRINCIPAL